

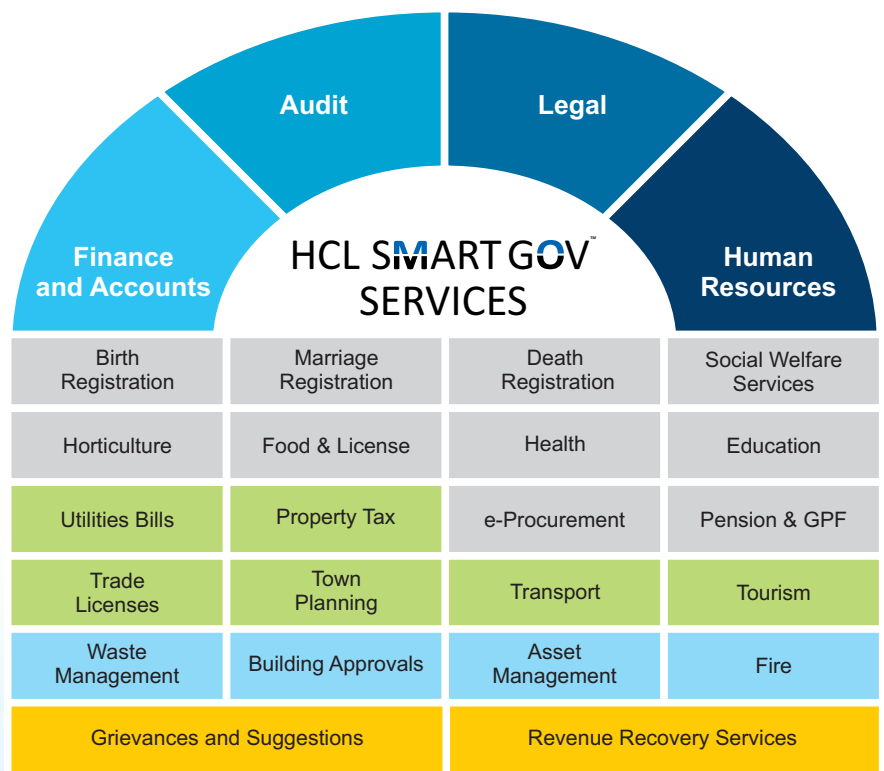
Awards Won

- Skoch Digital Inclusion Award, 2011
- Most Promising New Technology for Urban Application at 9th International Exhibition Municipalika 2011
- Best Jury award for Urban SMKC e- Governance Project at e-World Forum 2011
- Best Government to Citizens (G2C) initiative of the year at e-Maharashtra 2012
- Pune Municipal Corporation and Wisitex Green Infrastructure Urban Development Ratna Award, 2012

Introduction

HCL Smart Gov Services are HCL's suite of citizen centric solutions designed for Government to Citizen (G2C) connect. With more than three decades of experience across a number of complex governance projects, our specialists are able to conceptualize, develop and deliver the best-in-class solutions that enable government to deliver superior citizen centric services with greater efficiency, responsiveness and transparency.

HCL Smart Gov Offerings Portfolio



Benefits for Government

- Greater transparency and accountability in the system
- Readily available, easy to implement solution with customization option
- Improvement in revenue collection
- Cost saving-paperless transactions
- Timely and reliable management of information contributing to effective decision making
- Better mobilization and utilization of resources
- Speedy adjudication of disputes
- Ability to monitor and track programs

Benefits for Citizens

- Single and integrated view of information
- Quick and decentralized service delivery
- Streaming of approval processes
- Speedy re-dressal of citizens grievances

HCL Value Differentiators

- Over 30 years Comprehensive industry experience: We have provided IT services and citizen-centric IT solutions designed to help governments meet their targets in central and local government administration, health, social and emergency services, postal services, transportation, public safety, and education. We serve some of the largest government projects across the globe.
- Innovative solutions. Our Citizen First approach allows us to ideate and develop specific technology and business solutions rather than focusing only on applications.
- Legacy of innovation. We have several IPs and solution accelerators in line with industry trends that provide time-to-market advantages for our customers.
- Unique business models. Our best-in class business models such as transaction-based services, delivery models (for multiservice delivery), remote infrastructure management (RIM), enterprise transformation services (ETS), and integrated public services (where we provide enabling technologies to integrate systems at an infrastructural level), we have made a difference in the way government organizations are operating, helping them leverage new technology to provide better services to their customers.

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